**International Psychology Centre (IPC) FAQs**

**Certification Courses:**

1. How do I join the certification course if I am outstation?
* We would recommend having an online video course through Zoom. Online Zoom sessions can be done in 2 weeks and there are no extra changes for online courses as it is included in the course fees.
1. What is the course structure?
* The certification course includes 2 monthly half day lectures and weekly 1 hour group clinical supervision held on Friday 3-4pm or Saturday 11am-12pm for 3 months.
1. Are there any pre-requisites required to participate in the certification course?
* No. There are no pre-requisites required to participate in the certification course. However, we do recommend taking the certification courses level by level.
1. How can I apply for the course?
* You can contact the International Psychology Centre at 03-2727 7434 for any assistance in application, or reach out to us through email at info@psychology.com.my for the application form.
1. How frequent are the intake for the courses?
* We have course intakes every month. Kindly email us at info@psychology.com.my
1. Are the certificates obtained from certification courses internationally recognized?
* Yes. The certification courses are accredited by the World Council for Psychotherapy (WCP).
1. How can I get more information on the certification courses?
* You can look through the course outline on the IPC website, or you can email us at infor@psychology.com.my for the course outline.
1. How much do the certification courses cost?
* The prices depends on the selection of courses as well as the level of the courses.
1. Is there any age limit to participate in the certification courses?
* No. There are no specific age limit for the certification courses.
1. Are the certification courses on a full time basis?
* No. Students who are interest in the certification courses have an option to choose to have a full time or part time course.
1. How many students will there be in each certification course?
* Each group is limited to 8 participants in order to optimize group dynamics.

**General service questions**

1. **Where is International Psychology Centre located?**
* **The International Psychology Centre is located at** 11-1, Wisma Laxton, Jalan Desa, Taman Desa, 58100 Kuala Lumpur, Malaysia.
1. **What are the operation hours of International Psychology Centre?**
* **We open from 9a.m to 6p.m on Mondays to Fridays, and 9a.m to 2p.m on Saturdays.**
1. **Are all assessments/counselling sessions done in English?**
* **No. The patient can request for the sessions to be done in their language preferences.**
1. **How long will the counselling and psychotherapy tale?**
* The number of sessions you have with a counsellor/ psychotherapist will vary dependant on the type of issue and your own needs. Normally sessions will range from 6- 12 times in a period of 3-4 months.
1. **Will there be any assessments before psychotherapy begin?**
* Yes, there is. An initial psychological assessment will be done on your first appointment.
1. **How much do adult psychotherapy sessions cost?**
* Initial fees for an adult individual is RM379. If follow-up treatments are necessary, the patients can choose to attend the continuous paid by session consultation or to purchase relevant packages.
1. **How much do couple/joint therapy sessions cost?**
* Initial fees for per couple/joint is RM479. If follow-up treatments are necessary, the patients can choose to attend the continuous paid by session consultation or to purchase relevant packages.
1. **How much do child psychotherapy sessions cost?**
* Child psychotherapy consists of a parental interview and child clinical observation, each costs RM379, with a total of RM758. If follow-up treatments are necessary, the patients can choose to attend the continuous paid by session consultation or to purchase relevant packages.
1. Are appointments needed before visiting the centre?
* Yes. We operate by appointment basis. Kindly call contact the International Psychology Centre at 03-2727 7434, or email us at info@psychology.com.my to book for an appointment.
1. **How long does each session last?**
* **The duration for all session** are 50 minutes long.
1. **How would we conduct a session if I am unable to come to the centre?**
* We would recommend having an online video session e.g. Zoom. We would send a payment invoice and payments can be made through debit/credit card. Once payment is made, an appointment can be proceeded.
* **What are the necessary information required to make an appointment?**

A. Name:

B. Preferred day and time:

C. Issue:

D. Contact Number: